This list is a short group of helpful ways to have a better move. Moving is one of the Top 10 Stressors in life, whether it is for a new job, life style change or for a myriad of other unique reasons. Hopefully this list will help you.

Normandeau Trucking, Inc. enjoys an excellent reputation as a mover going back to 1937. Our crews are all trained in moving. Our trucks are the industry standard. Our company is an award winning company with many safety & business of the year awards that we are proud of. We have many references upon request for in home, office, & institutional moves. Normandeau Trucking, Inc. is a GSA certified company. Customer service is what we are known for & excel at.

3-6 weeks before a move contact us for a FREE IN HOUSE ESTIMATE.

By doing so, both you & our company will be fully aware of your cost to move & your unique challenges whether you are moving locally or long distance. Avoid verbal or online estimates as these may result in incorrect information and misleading “low ball” pricing. Consumer news will tell you that they get the highest customer dissatisfaction. You need to have an onsite visit to assure everything is covered & you are a better educated consumer. Moving is a regulated industry. There are many rules & regulations that both you & the mover legally must abide by, such as payment of the move, insurance & other obligations. The estimator will better apprise you at the On Site Estimate. The estimator will also give you some great tips about your specific move. It is well worth your time.

1-4 weeks before the move, start the following:

• Clean out all your unwanted items to dispose of. Have a yard sale. Give items to charities, neighbors, family or friends.
• Start packing the little-used items, which will leave you with just the essential items to pack and move.
• Contact your doctors; get prescriptions taken care of; start notifying utilities; tell neighbors, family and friends — give them contact info; notify the Post Office.
• Create your own TO DO LIST.
• Take picture(s) of how your electronics are wired (TV, Computers & Entertainment systems) to make reassembly easier. Also, if a bed or some piece of furniture is unique to assemble, take pictures.
• Separate from the move, have a means to deal with propane tanks, plants, ammunitions, explosives and your pets. We cannot move them.

1 week before:
• Contact us to verify that we received your signed contract, date and time, and to tell us about any last minute issues.
• Start an ESSENTIALS BOX for items you will need to bring yourself. Items such as check book, prescriptions, passports, plane tickets, valuables, keys, and items you personally will need while the move is happening.
• Drain oil and gas out of equipment.
• Discard all flammable and compressed items in a safe manner.

Moving day:
• Try to be on site while the move is happening, or have a designated person that understands your needs to assist the mover and sign the paperwork.
• Do a Final Walk Through with the movers to be assured everything has been taken and the house is left correctly. Turn off lights and water, close and lock windows and doors.
• Are there any unique items that need to be offloaded first at the destination? Tell the driver.
• Review all paperwork with the driver. Review directions to the destination with the driver. Swap contact information.
• At the destination, have the driver prepare the building with floor runners and other protective measures, if necessary. Tour the house explaining how you envision each room to be set up.
• The movers will reassemble items taken apart, and arrange your house for you unless you direct otherwise.

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ANSWERS TO FREQUENTLY ASKED QUESTIONS:

• **Payment:** All moves are COD, unless discussed with the office prior to the move. We accept MC & VISA cards, bank checks, and if cleared, a personal check. Discuss with office prior to the move.

• **Insurance:** By law, our company must provide you with 60 cents per lb. per item. Example: if a 20lb. chair is damaged you would receive $12.00. Hint—If you needed extra insurance, first have your homeowners’ insurance agent advise you if you already have it on your current policy. If not, ask about a “rider”. They usually are very inexpensive. If you still need coverage discuss with us getting your coverage. We will quote that extra coverage for you.

• Items packed by you are called PBOs (packed by owner). Items you have packed separately from the mover are not covered by the mover’s insurance as we have no way of knowing if they were properly packed.

• There are a tremendous number of great online packing videos to help you if you are packing your own cartons.

• While you can find generic cartons for self-pack jobs at big box stores, grocery stores, and the like, they usually are of inferior quality and the cost is about what it would cost to buy a professional moving carton and all the supplies direct from our company. Please ask us.

• We’ll also load or unload self-move trucks such as UHAUL, BUDGET and other national names.

• Our company is able to do special crating for shipping.

• We can do international moves.

• Normandeau Trucking does clean outs and waste disposal as well.

• Do not use newsprint when packing dishes and valuable items. It is very dirty and will also scratch china, crystal, and valuable finished items.

• Appliances that have water dispensers and ice makers must be disconnected and reconnected, frequently by a plumber. Water beds, hot tubs, some computers, some copiers, and special items may require a service tech to service them.

• Bag items taken apart from beds and special items, mark and attach them to the dismantled item.

• Clearly mark all boxes, labeling what is in them and where they will go at the destination. No open-top boxes. Do not interlock tops and bottoms. Use only packing tape to seal boxes. *No duct tape!*

Other information sources:

- US DOT Federal Motor Carrier Safety booklet: *Tips for a successful move*
  
  [www.protectyourmove.gov](http://www.protectyourmove.gov)  800-832-5660

- AMERICAN MOVING & STORAGE ASSOCIATION on-line information.

- There are a myriad of sources for packing & helpful tips on line.

[www.normandeauinc.com](http://www.normandeauinc.com)